

ACCESS YOUR TRUE TICKETS MOBILE WALLET

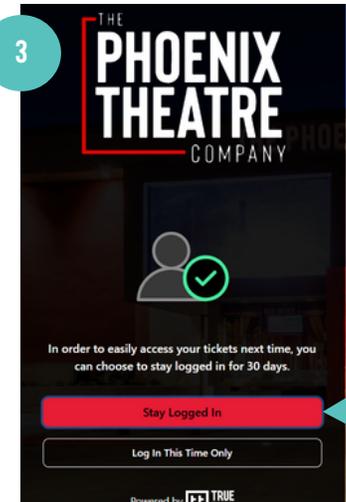
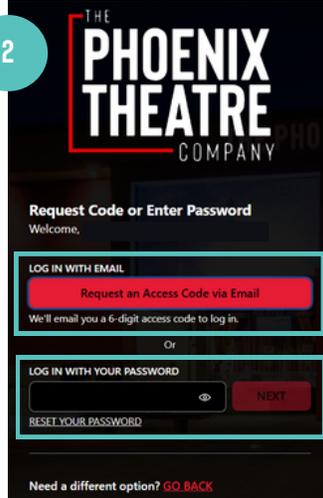
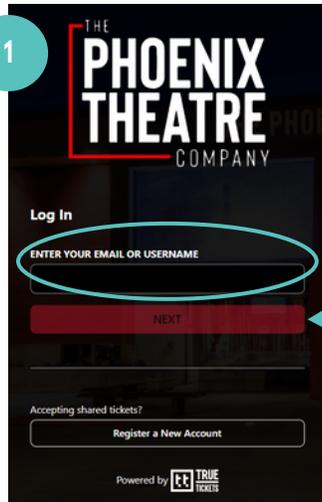
1 Open Your True Tickets Mobile Wallet

On your mobile device, visit wallet.phoenixtheatre.com or scan the QR code. Log in using the same email address you used to purchase.

You must have a registered account to login. If you checked out as a guest, enter your email address, select "Next," and select "Reset Your Password" to register your account.



SCAN ME



2 Access Your True Tickets and Details

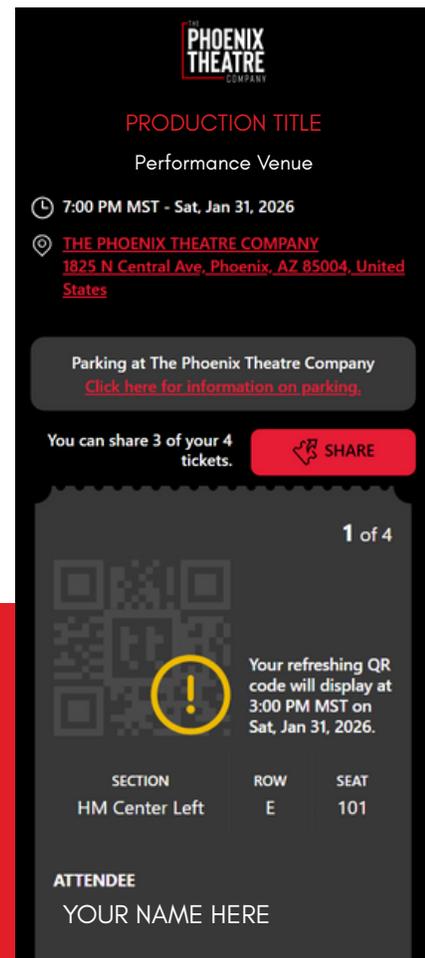
Tap your event to see your ticket(s). Scroll down to see details including your seat location and revolving QR code (once available).



3 Scan Your True Tickets at the Venue

Screenshots & printouts of your True Tickets revolving QR code are not accepted!

- True Tickets use a revolving QR code for increased security.
- While your True Tickets will be available immediately in your True Tickets mobile wallet, your revolving QR code will not appear until 4 hours prior to the scheduled performance.
- When your revolving QR code appears, your ticket is ready to be scanned at the performance.



QUICK TROUBLESHOOTING TIPS

- To get to the True Tickets mobile wallet, open a browser (e.g., Safari, Firefox or Google Chrome) and visit wallet.phoenixtheatre.com.
- You must use the same email address used to purchase on the phoenixtheatre.com site. This may also be the email you use to log into your phoenixtheatre.com account.
- If you experience any issues with your tickets or revolving QR code, refresh the page.
- The revolving QR code works best when using your mobile device in light mode.
- **Still need help?** Contact the Box Office (M-F 10am-5:30pm or Will Call 2 hours prior to your scheduled performance) at 602-254-2151 or boxoffice@phoenixtheatre.com.